

WILD SCOOPS JOB DESCRIPTION:

Scoop Team, 2020



Alaskans LOVE ice cream and this is your chance to be a part of a vibrant, growing business that brings the best ice cream to Anchorage while spreading happiness and building community. We make all our own ice cream and specialize in local and adventurous flavors. More than just a sweet treat, Wild Scoops aims to provide an outstanding experience.

We look for employees who can work 4-5 days a week in the summer (shifts are typically 4-6hrs, with opportunity for ~8 hrs). Applicants must be able to work 10+ weeks in the summer, with priority given to those who can work through the beginning of September (or beyond, switching to part-time if necessary).

Work will be held at the following locations:

- Downtown Scoop Shop, 429 E St.
- Midtown Scoop Shop, 530 E Benson Blvd.
- Pop-ups and Special Events

Performance expectations & essential functions:

- Communicates knowledgeably and engagingly about all menu items, including ingredients, flavors and sourcing.
- Serves customers professionally, hygienically, and enthusiastically – is alert in a fast-paced, on-your-feet work environment.
- Works with team to maintain an inviting and clean area (this means a lot of cleaning!).
- Continues to learn about local foods and ice cream production.
- Attends and participates in whole-team meetings.

Side functions:

- Take shifts in the Test Kitchen to learn more about ice cream production and techniques.
- Help refine and improve Wild Scoops systems and all aspects of the Wild Scoops ice cream experience.

The ideal candidate will:

- Have prior experience in a customer service or human relations role, or leadership with kids (i.e. camp counselor, teaching)
- Have a reputation for excellent relations and communications with co-workers or teammates.
- Be interested in continuous learning related to food/ people/ business.
- Be able to effectively manage emotions and stress in the workplace to maintain positivity and enthusiasm.
- Love ice cream! Love people! Be relentlessly cheery and positive.

This is a demanding position with high expectations, but also high rewards! Ready to apply?

Fill out the **Scoop Team Application** and send it with a **resume** to info@wildscoops.com.